

# News from CPSC

## U.S. Consumer Product Safety Commission

Office of Information and Public Affairs

Washington, D.C. 20207

**For Immediate Release**  
**June 26, 2008**  
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**Firm's Recall Hotline: (888) 654-9296**  
**CPSC Recall Hotline: (800) 638-2772**  
**CPSC Media Contact: (301) 504-7908**

### **Hewlett-Packard Co. Recalls Fax Machines Due to Fire Hazard**

WASHINGTON, D.C. – The U.S. Consumer Product Safety Commission, in cooperation with the firm named below, today announced a voluntary recall of the following consumer product. Consumers should stop using recalled products immediately unless otherwise instructed. (To access color photos of the following recalled products, see CPSC's Web site at [www.cpsc.gov](http://www.cpsc.gov).)

**Name of Product:** HP Fax 1010 and 1010xi Machines

**Units:** About 367,000 units (an additional 84,000 units sold outside of the U.S.)

**Importer:** Hewlett-Packard Co., of Palo Alto, Calif.

**Hazard:** An internal electrical component failure can cause overheating of the product posing a risk of burn or fire.

**Incidents/Injuries:** Hewlett-Packard has received three reports of overheating including two in the U.S. resulting in minor property damage. No injuries have been reported.

**Description:** This recall involves the HP Fax 1010 and HP Fax 1010xi models manufactured from November 2002 through September 2004. The HP logo and the model name and number are printed on the front of the fax machine.

**Sold at:** Electronic, computer and camera stores nationwide, as well as Web retailers from November 2002 through December 2004 for between \$130 and \$150.

**Manufactured in:** China

**Remedy:** Consumers should immediately disconnect the recalled fax machine from the electrical power source and contact HP to receive a rebate.

**Consumer Contact:** For additional information, contact HP toll-free at (888) 654-9296 between 6 a.m. and 6 p.m. MT Monday through Friday, or visit HP's Web site at [www.hp.com/go/fax1010recall](http://www.hp.com/go/fax1010recall).

**Media Contact:** Caitlin Roulston at (206) 708-7651 or [caitlin.roulston@hp.com](mailto:caitlin.roulston@hp.com).



## HP Fax 1010 and 1010xi

The U.S. Consumer Product Safety Commission is charged with protecting the public from unreasonable risks of serious injury or death from more than 15,000 types of consumer products under the agency's jurisdiction. Deaths, injuries and property damage from consumer product incidents cost the nation more than \$700 billion annually. The CPSC is committed to protecting consumers and families from products that pose a fire, electrical, chemical, or mechanical hazard. The CPSC's work to ensure the safety of consumer products - such as toys, cribs, power tools, cigarette lighters, and household chemicals – contributed significantly to the 30 percent decline in the rate of deaths and injuries associated with consumer products over the past 30 years.

To report a dangerous product or a product-related injury, call CPSC's hotline at (800) 638-2772 or CPSC's teletypewriter at (800) 638-8270 or visit CPSC's Web site at [www.cpsc.gov/talk.html](http://www.cpsc.gov/talk.html). Consumers can obtain this release and recall information at CPSC's Web site at [www.cpsc.gov](http://www.cpsc.gov).

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